

NOUPIA PAY



Overview

Noupia Pay is a service developed by Noupia (a Fin-Tech company) which can be used by any third-party business or individuals to collect payments in real-time (from their customers) through their website or mobile application.

Noupia Pay comprises of a fully unified set of payment methods ranging from MTN Mobile Money, Orange Money and Credit Card payments.

After onboarding and subscription to the service, it can then be setup, configured and integrated by a technical person (a software developer) on the business' website where payments will be collected, following a documentation on Noupia's website www.noupia.com/developers

NOUPIA LIMITED (N.P LTD)

Clerks Quarters, Buea,
South West Region,
CM.

RC/KBA/2021/B/028
info@noupia.com
www.noupia.com

OUR MISSION

**To Facilitate the payment of
Goods and Services using
Technology.**

Benefits of using Noupia Pay.

- It is easy to get started.
- Payments can be collected accross multiple countries. (CM, NG, BJ, CI, CG, CD, GB, SG and more)
- Customer service & Technical support is available for help.
- Safety and security is guaranteed.
- A fair and convenient pricing.
- A well documented and easy-to-use API for developers.



How to get started?

- Download the Noupia app from the website www.noupia.com and create a FREE account.
- After your uploaded KYC documents have been uploaded and confirmed, apply for the Noupia Pay service from within the app.
- Once approved, follow the documentation provided at www.noupia.com/developers to configure the Noupia Pay service within your app or website.
- That's it! You're all set to start collecting payments.

A Transparent and Fair Pricing for every successful Transactions.

2%+10 CFA
Cash-in

Borne by the customer making the payment.

2% Cash-out

Borne by the business (or individual) making a withdrawal (payout) from the Noupia system.

Frequently Asked Questions (FAQs)

What legal documents are required to get started?

[FOR INDIVIDUALS] A copy of their National ID card or Passport (Front, Back & a Selfie photo) in validity, uploaded from within the app.

[FOR BUSINESSES] A copy of the business registration documents (Trade Register, Tax Payer Card, the business owner's National ID card or Passport, and a Localisation Plan)

How much does this service cost?

Creating a Noupia Account and subscribing to the Noupia Pay API is completely FREE!

The service then charges a **2% + 10 CFA fee for any successful payment** (borne by the customer making the payment) and a **2% for any payouts** (borne by the business when withdrawing the payments received from its customers.)

How exactly do I receive payments?

After a successful payment by your customer, your Noupia account is automatically credited (in the currency XAF) by the system with the value of the transaction which was received by Noupia.

What payment methods are supported?

- MTN Mobile Money (Cameroon, Benin, Congo-Brazzaville, Ivory Coast, Senegal)
- Orange Money (Cameroon, Gabon, Congo-Kinshasa, Ivory Coast)
- Credit Card Payment: VISA & Mastercard (Europe, US & Canada) NB: Your business is subject to eligibility.

How long before I can cash out my payments received?

You may manually withdraw your funds received instantly at your convenience through the Noupia app to your Mobile Money account by using the "Withdraw" option within the app.

From which countries can I collect payments from?

Currently, you can collect payments from your customers in **Cameroon, Benin, Nigeria, Congo-Brazzaville, Congo-Kinshasa and Ivory Coast.**

Do I have access to every transaction details?

Yes, on the Transactions page from within the Noupia app, you can view payments information about every transactions (pending, failed or successful) which includes: the payment amount, Transaction reference, Time & Date, Transaction ID, payer's country, geo details, device used in making the payment and many more.

Transactions can equally be filtered by dates and (or) exported to your email (as PDF) accordingly.

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